1. Government licensing is generally administered at the federal level in the United States.

* 1. True
  2. False

*ANSWER:* False

1. The core body of knowledge for any profession outlines an agreed-upon code of ethics and practices for those who practice in that profession.
   1. True
   2. False

*ANSWER:* False

1. Professionals require advanced training and experience, must exercise discretion and judgment in the course of their work, and their work cannot be standardized.
   1. True
   2. False

*ANSWER:* True

**Multiple Choice**

1. In malpractice lawsuits, many courts have ruled that IT workers are not liable for malpractice because them
   1. do not belong to a professional organization b. fail to breach a duty of care.

c. does not meet the legal definition of a professional d. are not certified.

*ANSWER:* c

1. From a legal perspective, IT workers are not recognized as professionals because they are not \_\_\_\_ by the state or federal government.
   1. licensed b. sponsored.

c. associated d. graded.

*ANSWER:* a

1. In malpractice lawsuits, many courts have ruled that IT workers are not liable for malpractice because they
   1. do not belong to a professional organization b. fail to breach a duty of care

c. do not meet the legal definition of a professional d. are not certified

*ANSWER:* c

1. The term distinguishes the person who uses a hardware or software product from the IT workers who develop, install, service, and support the product.
   1. IT professional b. shareholder

c. IT user d. stakeholder

*ANSWER:* c

8. A states the principles and core values that are essential to the work of a particular occupational group.

* 1. work statement b. mission statement

c. manual of style d. professional code of ethics

*ANSWER:* d

1. is the misstatement or incomplete statement of a material fact.

*ANSWER:* Misrepresentation

1. The is a trade group that is funded through dues based on member companies’ software revenues and through settlements from companies that commit software piracy.

*ANSWER:* Business Software Alliance (BSA)